Video Solutions for Security Professionals™

City of Industry, CA | Newark, CA | Mount Laurel, NJ | Houston, TX | Carrollton, TX | Miami, FL | Lanham, MD | Norcross, GA

Technical Support

We are seeking a talented individual to join our technical team.This position requires a well organized, dynamic, and energetic person who can multi-task and solve problems.

Responsibilities:

· Maintain an in-depth knowledge of our complete line of products and services.
· Embrace and learn the Video Surveillance / CCTV technologies and their applications.
· Provide product demo and technical training to the sales team and customers.
· Test and evaluate surveillance cameras, DVR cards, stand-alone or PC-based DVR systems, and peripherals.
· Build and test PC-based DVR systems to customer's specifications.
· Provide prompt and effective customer service and technical support.
· Work well with customers and across teams.

Qualifications:

· Experience or knowledge of video surveillance systems, security cameras and CCTV technologies highly valued.
· Technical or engineering background, experience with computer and network configuration preferred.
· Excellent troubleshooting skills, able to diagnose and solve problems effectively.
· Professional tech support skills and experience highly desired.
· Strong customer service skills. Good written, oral, and phone skills.
· Proficient with Windows 7 / XP and their applications.
· Dependable, responsible and self-motivated.

LT Security Inc. Please contact HR@LTSecurityinc.com for more information.