



Video Solutions for Security Professionals™

CASE STUDY



At a Glance:

Market:

Cities

Location:

Frisco, Texas

Application:

High resolution dome cameras installed throughout the newly constructed area of the hotel.

Case Study: Hyatt House uses LTS solutions to keep guests safe

Introduction

The Hyatt Hotels Corporation is based out of Chicago with hotels and resorts all over the U.S. and other parts of the world. The first Hyatt hotel opened in 1969, the Hyatt Regency Hong Kong. By 1980, the brand was introduced to the US with a resort in Maui. Eventually, the chain expanded to include more than 600 hotels, resorts, and vacation properties. The Hyatt House in Frisco, Texas was under construction, and security was a high value.

Challenge.

Management requested the multi-level hotel be monitored with a system that had a very high surveillance resolution and included audio on two specific cameras. However, one big challenge is the hotel's infrastructure is open, so there is a lot of sunlight coming through the day which could affect how the images are recorded on camera. Also, they needed at least 45 days of
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motion recording, around the clock. The cameras were needed at the hotel's front desk area and the control room to help monitor guests and staff.



Featured Products:

(CMIP3142W-28S) Platinum Fixed Lens Dome Camera 4.1MP – 2.8mm

(CMIP7442W-28M) Platinum Fixed Lens Dome Camera 4.1MP – 2.8mm

(LTN8832-P16) Platinum Enterprise Level 32 Channel NVR 1.5U

(DHWD50PURX) Western Digital Purple Surveillance Hard Drive – 5TB

Solution

Since there's a lot of sunlight coming through the open infrastructure of the hotel, the installer believed it was best to use 14 Platinum Fixed Lens Dome Cameras 4.1MP – 2.8, CMIP7442W-28M. These cameras are equipped with True WDR 120dB to help with overexposure from the sun. The installer placed three cameras by the entrance in the lobby. Two cameras were mounted on the wall by the windows pointing in the direction of the front desk. Three went overhead of the front desk to watch staff and customer transactions. Another went in the front desk area, on the wall for a different angle. Five cameras were installed above in the waiting area by the front desk. These cameras are all 2.8mm so they would have a wider field of view. The camera's housing has 3-axis adjustment capabilities in which they can be placed on the wall or from the ceiling, and it will give a straight picture because its mounting can be adjusted. These cameras are also equipped with a built-in microphone. Two Platinum Fixed

Lens Dome Cameras 4.1MP–2.8mm, CMIP3142W-28S, were placed in the control room of the Hyatt House. One went overhead to get a wide shot of the control room. The other just over the entrance to capture anyone walking in or out of the room. To satisfy the required 45 days of motion recording, three 5TB Western Digital Purple Surveillance Hard Drives, DHWD50PURX. The Platinum Enterprise Level 32 Channel NVR 1.5U, LTN8832-P16, recorded all guests and employees at the front desk and control room.

Results

Hotel management was very satisfied with the quality of job and LTS products. They loved the fact the new system is user-friendly. The new construction made for a clean installation. marketing@LTSecurityinc.com | LTSecurityinc.com

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Managers also liked the remote access for easier control of the system. They also still have plenty of room to expand the system.

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